## Amendments to the Claims:

The following listing of claims will replace all prior versions, and listings, of claims in the application:

1. (Currently Amended) An instruction form retrieval apparatus comprising:

a storage part that stores user information and information on an instruction form
management apparatus that is connected to the instruction form retrieval apparatus via a

network and is holding-a an at least one selectable instruction form-accessible to associated

with a user based on user access rights, wherein the instruction form is generated in advance,
the instruction form and the user information, being associated with each other, wherein the
instruction form includes instructions to perform at least one of faxing, scanning and printing
files;

a reception part that receives information on a user;

a retrieval part that retrieves the instruction form accessible to the user from the instruction form management apparatus based on the received information on the user; and an output part that outputs information on the retrieved instruction form to allow the user to instruct performing a process indicated in the instruction form to one or more instruction form execution apparatuses connected to the instruction form retrieval apparatus via the network; and

an input part that inputs the stored user information into the selected instruction form for an authenticated user, wherein the at least one selectable instruction form is located on at least one server.

2. (Previously Presented) The instruction form retrieval apparatus according to claim 1, wherein the output part outputs the information on the retrieved instruction form to the instruction form execution apparatus used by the user.

- 3. (Previously Presented) The instruction form retrieval apparatus according to claim 1, wherein the output part outputs the information on the retrieved instruction form to a terminal used by the user.
- 4. (Previously Presented) The instruction form retrieval apparatus according to claim 1, wherein the output part outputs a command to the instruction form management apparatus to transmit the instruction form accessible to the user to the instruction form execution apparatus used by the user, based on the information on the retrieved instruction form.
- 5. (Previously Presented) The instruction form retrieval apparatus according to claim 1, wherein the output part outputs a command to the instruction form management apparatus to transmit the instruction form accessible to the user to a terminal used by the user, based on the information on the retrieved instruction form.
- 6. (Previously Presented) The instruction form retrieval apparatus according to claim 1, wherein the outputted information on the retrieved instruction form is information on the instruction form management apparatus holding the instruction form.
- 7. (Previously Presented) The instruction form retrieval apparatus according to claim 1, wherein the outputted information on the retrieved instruction form includes information to identify the instruction form.
- 8. (Original) The instruction form retrieval apparatus according to claim 1, wherein user authentication is performed using the information on the user.
- 9. (Previously Presented) The instruction form retrieval apparatus according to claim 1, further comprising a display information generation part that generates information to display the information on the retrieved instruction form.
  - (Currently Amended) An instruction form management system comprising:
     an instruction form retrieval apparatus;

at least one instruction form execution apparatus; and at least one instruction form management apparatus, wherein the instruction form retrieval apparatus comprises:

a storage part that stores user information and information on an instruction form management apparatus that is connected to the instruction form retrieval apparatus via a network and is holding-a at least one selectable instruction form-accessible to associated with the user based on user access rights, wherein the instruction form is generated in advance, the instruction form and the user information being associated with each other wherein the instruction form includes instructions to perform at least one of faxing, scanning and printing files;

a reception part that receives information on a user;

a retrieval part that retrieves the instruction form accessible to the user from the instruction form management apparatus based on the received information on the user; and

an output part that outputs information on the retrieved instruction form to allow the user to instruct performing a process indicated in the instruction form to one or more instruction form execution apparatus connected to the instruction form retrieval apparatus via the network; and

an input part that inputs the stored user information into the selected instruction form for an authenticated user, wherein the at least one selectable instruction form is located on at least one server.

an attachment part that attaches a storage medium, which is unique to a predetermined user, holding information on a plurality of instruction form management apparatuses holding-a at least one selectable instruction form-accessible to associated with the user based on user access rights, wherein the instruction form is generated in advance, wherein the instruction form includes instructions to perform at least one of faxing, scanning and printing files;

an input part that inputs the instruction form accessible to the user from two or more of the instruction form management apparatuses, based on the information on the instruction form management apparatus <u>and inputs user information into the selected</u> instruction form for an authenticated user; and

an execution part that executes a plurality of processing instructions indicated in the input instruction form, wherein the at least one selectable instruction form is located on at least one server.

12. (Currently Amended) An instruction form management system comprising: at least one instruction form execution apparatus; a storage medium attached to the instruction form execution apparatus; and plural instruction form management apparatuses, wherein the at least one instruction form execution apparatus comprises:

an attachment part that attaches a storage medium, which is unique to a predetermined user, holding information on each of the instruction form management apparatuses holding-a at least one selectable instruction form-accessible to associated with the user based on user access rights, wherein the instruction form is generated in advance wherein the instruction form includes instructions to perform at least one of faxing, scanning and printing files;

an input part that inputs the instruction form accessible to the user from each of the instruction form management apparatuses, based on the information on each instruction form management apparatus and inputs user information into the selected instruction form for an authenticated user; and

an execution part that executes one or more processing instructions indicated in the input instruction form, wherein the at least one selectable instruction form is located on at least one server.

storing user information and information on an instruction form management apparatus holding-a at least one selectable instruction form-accessible to associated with a user based on user access rights, wherein the instruction form is generated in advance, the instruction form and-the user information being associated with each other wherein the instruction form includes instructions to perform at least one of faxing, scanning and printing files;

receiving information on a user;

retrieving the instruction form accessible to the user from the instruction form management apparatus via a network based on the received information on the user;—and outputting information on the retrieved instruction form to allow the user to instruct performing a process indicated in the instruction form to one or more instruction form execution apparatus; and

inputting the stored user information into the selected instruction form for an authenticated user, wherein the at least one selectable instruction form is located on at least one server.

- 14. (Previously Presented) The instruction form retrieval method according to claim 13, wherein the information on the retrieved instruction form is outputted to the instruction form execution apparatus used by the user.
- 15. (Previously Presented) The instruction form retrieval method according to claim 13, further comprising outputting a command to the instruction form management apparatus to transmit the instruction form accessible to the user to the instruction form execution apparatus used by the user, based on the information on the retrieved instruction form.
- 16. (Currently Amended) An instruction form execution apparatus comprising:

  a storage part that stores user information and information on a plurality of
  instruction form management apparatus each holding-a <u>at least one</u> selectable instruction form
  accessible to associated with the user based on user access rights, wherein the instruction
  form is generated in advance, associated with each other wherein the instruction form
  includes instructions to perform at least one of faxing, scanning and printing files;

an input part that inputs the <u>stored user</u> information on the user <u>into the selected</u> instruction form to execute processing instructions indicated in instruction forms for an authenticated user;

a retrieval part that retrieves information on the instruction form management apparatus holding the <u>at least one</u> instruction forms-form accessible to the user based on the information on the user inputted by the input part; and

a processing part that executes the processing instructions based on the <u>at least</u>

<u>one</u> instruction <u>forms-form</u> accessible to the user retrieved by the retrieval <u>part. part</u>, wherein

<u>the at least one selectable instruction form is located on at least one server.</u>

17. (Currently Amended) An instruction form execution apparatus comprising:

an attachment part that attaches a storage medium that stores-a <u>at least one</u> selectable instruction form that includes processing instructions-accessible to <u>associated with</u> a user based on user access rights, wherein the instruction form is generated in advance wherein the instruction form includes instructions to perform at least one of faxing, scanning and printing files; and

a processing part that executes the processing instructions based on the instruction form to process information not stored in the storage medium; and an input part that inputs the stored user information into the selected instruction form, wherein the at least one selectable instruction form is located on at least one server.